STATE OF ALASKA DEPARTMENT OF HEALTH & SOCIAL SERVICES SPECIAL SUPPLEMENTAL NUTRITION PROGRAM FOR WOMEN, INFANTS & CHILDREN

CORPORATE VENDOR AGREEMENT

PLEASE TYPE OR PRINT CLEARLY

THIS AGREEMENT IS ENTERED INTO by and between:

The Alaska Department of Health & Social Services, Office of Children's Services (hereinafter referred to as DEPARTMENT) and:

Corporation Name; and each of its owned or operated locations in Alaska designated on the attached list as being authorized to participate in the WIC program in Alaska, (hereinafter collectively referred to as VENDOR).

The corporation-owned and operated Vendor locations authorized under this agreement and bound by its terms are named on the Attached List and assigned VENDOR NUMBERS as shown for purposes of validating WIC Warrants.

Each vendor location authorized by this Corporate Vendor Agreement will receive a copy of the Agreement and the List of Authorized Stores signed and dated by an authorized representative of the Department.

The Department of Health and Social Services administers the Special Supplemental Nutrition Program for Women, Infants, and Children (WIC). The Vendor agrees to adhere to all applicable existing regulations, policies, and operating procedures of the WIC Program and any subsequently enacted as a result of State or Federal legislation, including but not limited to 7 CFR Part 246; the Vendor shall carry out this Agreement in accordance with the non-discrimination provision of the U.S. Department of Agriculture regulations (7 CFR Parts 15, 15a and 15b) and must comply with the Civil Rights Act of 1964. The Vendor agrees to provide WIC approved foods to eligible participants, parents or caretakers of infant or child participants or proxies in accordance with the provisions of this Agreement. Vendor includes owners, officers, managers, agents, and employees. Vendor shall be accountable for actions of its owners, officers, managers, agents, and employees who commit vendor violations in the use of WIC warrants or provision of supplemental foods. The Department is under no obligation to re-authorize a WIC Vendor at the time of expiration of the WIC Vendor Agreement. Vendors may not appeal the expiration of the Vendor Agreement.

<u>SECTION I - EFFECTIVE TERM AND CONDITIONS OF AUTHORIZATION</u>

- 1. This Agreement shall be in effect from the date of signature by the representative of the Department or October 1, 2006, (whichever is later,) through <u>September 30, 2009</u>.
- 2. This vendor agreement does not constitute a license or a property interest. If the vendor wishes to continue to be authorized beyond the period of its current agreement, the vendor must reapply for authorization. If a vendor is disqualified, the State agency will terminate the vendor's agreement, and the vendor will have to reapply in order to be authorized after the disqualification period is over. In all cases, the vendor's new application will be subject to the State agency's vendor selection criteria and any vendor limiting criteria in effect at the time of the reapplication.

Any and all communications between the parties concerning re-authorization of an agreement shall be in writing to the Department and the individual listed in Section XV of this Agreement.

- 3. Either the Vendor or the State of Alaska may terminate this Agreement for cause with not less than 15 days advance written notice.
- 4. Authorization to accept WIC warrants is valid only at the Vendor's fixed, permanent location. If there is a change in ownership or location, or if the Vendor is going out of business, the Vendor must provide written notice to the State of Alaska at least 15 days in advance. If Vendor finds it necessary to close temporarily for longer than one week, the State agency must be notified immediately.
- 5. This Agreement is null and void if store ownership changes or if the Business Entity moves to a new location or new address, unless the State agency determines in advance that the change of location is permissible under the existing vendor Agreement.
- 6. The death of the Vendor (if an individual) or the voluntary or involuntary dissolution of a Vendor Corporation, partnership, limited partnership, unincorporated association or firm shall cause the Vendor's authorization and this Agreement to be terminated.
- 7. The vendor must comply with the vendor selection criteria throughout the agreement period, including any changes to the criteria. The State agency may reassess the vendor at any time during the agreement period and will terminate the vendor agreement if the vendor fails to meet current vendor selection criteria.

SECTION II - NONDISCRIMINATION

- 1. The Vendor shall provide services to all qualified participants, parents or caretakers of infant or child participants, or proxies without regard to race, color, national origin, age, sex, or handicap.
- 2. Information concerning individuals participating in the Special Supplemental Nutrition Program (WIC) will be disclosed <u>only</u> to the Department or its authorized representatives.

3. The Vendor shall offer program participants, parents or caretakers of infant or child participants, and proxies the same courtesies and services offered to other customers. The Vendor will serve WIC participants, parents or caretakers of infant or child participants, and proxies in the same checkout lines and following the same procedures used with other customers.

SECTION III - ELIGIBILITY & VENDOR SELECTION CRITERIA

The following eligibility and selection criteria are subject to verification by the State; (refer to the Vendor Manual for more information). Vendor certifies that:

- 1. The Social Security Number or Federal Employer Identification Number (FEIN) specified in this Agreement is the same number filed for the same business entity with the USDA Food Stamp Program and/or with the Alaska Department of Revenue.
- 2. All information provided to WIC on the vendor application, price sheet, and other forms is accurate and complete.
- 3. A full line of grocery items is stocked at the store, including meat, dairy, produce (fresh, frozen, canned) and dry goods; (this provision does not apply to pharmacies).
- 4. Vendor stocks at least the minimum required quantity of authorized WIC foods at all times.
- 5. If vendor is required to stock infant formula, vendor will purchase infant formula only from companies on the List of Authorized Suppliers of Infant Formula provided by the State.
- 6. Prices for WIC foods will be competitive with prices charged by other similarly situated vendors, (in terms of type and size of store and geographic location).
- 7. WIC sales cannot make up, or be likely to make up, more than 50% of Vendor's total annual food sales.
- 8. Incentive items cannot be provided by vendors who have more than, or are likely to have more than, 50% of total annual food sales from WIC, (if authorized to ensure participant access).
- 9. Vendor is accessible to WIC participants and WIC staff in terms of location and hours open for business.
- 10. None of Vendor's current owners, officers, or managers has been convicted of or had a civil judgment during the last 6 years for the following:
 - fraud, antitrust violations, embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, receiving stolen property, making false claims, or obstruction of justice.
- 11. Vendor is authorized to participate in the USDA Food Stamp Program and is in compliance with the Food Stamp Program; vendor has not been denied, suspended, disqualified or terminated, or assessed a civil monetary penalty by the USDA FSP during the two (2) years preceding authorization as a WIC Retail Vendor.

12. Vendor holds a valid Alaska Business License and any other licenses or permits required for business to be legally conducted in the State of Alaska.

SECTION IV - AMENDMENTS

- The Department may amend this Agreement, in writing, to include or incorporate additional
 provisions which shall be required as a result of a change in Federal or State statute or
 regulation or which shall be required by the Department for the administration, operation, or
 evaluation of the WIC Program. The Vendor shall receive thirty (30) calendar days notice of
 the effective date of such amendments.
- 2. Should any such amendment be determined to be unacceptable by the Vendor, the Vendor may voluntarily withdraw from participation.

SECTION V - ASSIGNMENT

The Vendor shall not sell, assign, or transfer any interest in this Agreement, WIC
Authorization, or WIC Vendor Number; nor shall it assign any claims for money due or to
become due under this Agreement. Any actual or attempted sale, assignment, or transfer of
the above shall be considered a breach of this Agreement.

SECTION VI - CIVIL LAW SUITS

 The Vendor further agrees to hold the Department harmless for any liability for any compensation, award, or damage in connection with the Vendor's performance as a WIC Vendor or for any injury which might occur to any of the Vendor's employees, WIC participants or others as the result of any act, omission, or negligence of the Vendor.

SECTION VII – ACCEPTANCE OF WIC WARRANTS

- 1. WIC warrants will be accepted by the Vendor only:
 - (a) when presented by WIC participants, parents or caretakers of infant or child participants, and proxies with picture/or signature identification card which must be verified at time of purchase, and
 - (b) during the valid dates printed on the face of the WIC warrants, and
- 2. The Vendor shall not require a cash purchase or charge in any way for the use of the WIC warrants.
- 3. The Vendor shall only allow purchase of the authorized foods listed on the warrant and only in quantities that do not exceed those listed.

- 4. The Vendor shall charge only for the amount of food prescribed and selected. If a participant selects less than the prescribed amount, the vendor shall charge only for those foods selected.
- 5. The Vendor shall write or imprint "WIC" on cash register receipts for WIC purchases.
- 6. The Vendor shall not give change to participants, parents or caretakers of infant or child participants, or proxies when redeeming warrants. The Vendor also shall not provide cash or items of value to the participant in place of authorized supplemental foods.
- 7. The Vendor shall not exchange WIC warrants for unauthorized food items, non-food items or credit (including rainchecks).
- 8. The Vendor shall allow exchanges <u>only</u> for an identical authorized supplemental food item when the original authorized supplemental food item is defective, spoiled, or has exceeded its "sell by," "best if used by," or other date limiting the sale or use of the food item. An identical authorized supplemental food item means the exact brand and size as the original authorized supplemental food item obtained and returned by the participant, parent or caretaker of infant or child participants, and proxy.
- 9. The date on which the warrant is accepted by the Vendor must be written in the designated space on the face of the warrant.
- 10. Total price for the items being purchased must be entered on the warrant <u>before</u> it is signed by the participant, parent or caretaker of an infant or child participant, or proxy. Warrant must be signed in the presence of the cashier.
- 11. The purchase price charged to WIC participants, parents or caretakers of infant or child participants, and proxies for the supplemental foods shall be the current price, or less than the current price, charged to other customers. If a purchase price is not within the price limitations, established for peer grouped vendors in similar geographic areas doing a similar volume of business, the State may adjust the price or assess a monetary claim against the vendor.
- 12. The Vendor shall not collect sales tax on WIC food purchases.
- 13. The Vendor's assigned number shall be stamped in the designated space on each warrant prior to deposit. If a Vendor's number stamp is lost, or damaged such that the imprint is not clearly legible, Vendor shall notify the WIC State agency immediately.
- 14. The Vendor shall deposit all WIC warrants within 90 days of the first valid date printed on the warrant. All WIC warrant deposits must be made directly to Vendor accounts. The Vendor may not sign WIC warrants over to any third party.

<u>SECTION VIII – VENDOR TRAINING REQUIREMENTS</u>

1. Vendor training will be provided by WIC State or Local Agency staff to prevent program errors and noncompliance and improve service to WIC program participants.

- 2. At the time of initial authorization and at least once every three (3) years thereafter, at least one vendor representative must participate in interactive training; preferably this will be an individual responsible for training cashiers. The State agency will have sole discretion to designate the date, time, and location of all interactive training, except that the State agency will provide the vendor with at least one alternative date on which to attend such training.
- 3. At least one representative of the vendor must participate in training annually; that representative must inform and train cashiers and other staff. Annual training may be provided in person during a vendor monitoring visit or in any of the following formats: teleconference, videos, newsletters, brochures, CD-Rom or DVD, State WIC web site or other written training materials.
- 4. Vendor management is responsible for training and informing cashiers or other staff of WIC Program requirements. The State agency may require documentation that new vendor staff has successfully completed training.
- Mandatory training may be required at the discretion of the State agency if deemed necessary
 to improve vendor compliance. Mandatory training will be provided by the State agency or a
 designated representative. The State agency will require documentation that vendor staff has
 successfully completed required training.

SECTION IX - VENDOR RESPONSIBILITIES

- 1. The Vendor shall comply with federal and state regulations, policies and procedures governing the WIC program and will comply with changes to same once informed of them in writing.
- 2. The Vendor shall not seek restitution from participants, parents or caretakers of infant or child participants, and proxies for WIC warrants not paid or partially paid by the State Agency.
- 3. The Vendor shall allow representatives for the State of Alaska to monitor for compliance with this Agreement. Access to shelf price records and WIC warrants redeemed will be provided. Vendor shall cooperate with representatives for the State of Alaska and respond to information requests within three business days.
- 4. The Vendor agrees to submit payment of any claim assessed by the State agency for a vendor violation within 30 days of the date of written notification by the State. The State agency will provide the vendor with an opportunity to justify or correct the vendor overcharge or other error.
- 5. The Vendor must maintain inventory and sales records used for Federal tax reporting purposes, and other records required by the State agency, for a minimum period of 3 years.
- 6. Vendor agrees to make available to the State agency, Comptroller General of the United States and/or representatives of the U.S. Department of Agriculture upon request: purchase invoices or receipts showing the source of WIC purchases, including infant formula, inventory records of WIC items, all WIC warrants in the vendors' possession, sales records to verify percentage of WIC sales, and any other required program records.

- 7. The vendor shall submit a completed price sheet to the State WIC Office twice a year when requested by the State agency, (usually due September 1 and March 1).
- 8. The Vendor agrees to keep in stock <u>at all times</u> at least the designated quantities of WIC-approved foods listed in the current Minimum Stock Requirements so that WIC participants are able to purchase the prescribed foods listed on their warrants.
- 9. The vendor agrees that infant formula will be purchased only from sources designated on the "List of Authorized Suppliers of Infant Formula" that is provided by the State WIC agency.
- 10. The vendor is accountable for its owners, officers, managers, agents and employees who commit vendor violations.
- 11. The vendor will display required WIC posters or other WIC outreach materials provided by the State or local WIC agency in a location easily seen by customers.

SECTION X - STATE OF ALASKA RESPONSIBILITIES

- 1. The State of Alaska shall assure payments for valid WIC warrants deposited in a timely manner and presented for payment in accordance with the requirements of this Agreement.
- 2. The State of Alaska shall make monetary claims for vendor violations that affect payments already received by the vendor. In addition to monetary claims, the vendor may be sanctioned for vendor violations in accordance with the State's sanction schedule. The State agency may establish a claim on the partial or full purchase price of each food instrument that contained a vendor overcharge or other error. The State agency may offset the claim against current and subsequent amounts to be paid to the vendor. The State agency will provide the vendor with an opportunity to justify or correct the vendor overcharge or other error.
- 3. The State of Alaska, or local designee, shall provide guidance, information, and training to the Vendor, including acceptable types and brands of food authorized for the WIC program.
- 4. The State of Alaska, or local designee, shall monitor the Vendor's operation and place of business for compliance with WIC program requirements
- The State of Alaska shall provide for administrative appeal in accordance with Section XIV of this Agreement. The State of Alaska shall make available its administrative review upon request.
- 6. The State of Alaska shall provide vendors with not less than 15 days advance written notice of adverse action to be taken during the course of the agreement performance period or the expiration of an agreement. No advance notice will be provided for a disqualification due to a conviction of trafficking or selling firearms or illegal substances in exchange for WIC food warrants.
- 7. The State of Alaska may make price adjustments to the purchase price on WIC warrants submitted by the vendor for redemption to ensure compliance with the price limitations applicable to the vendor based on its assigned peer group. If the vendor has already received payment for the warrant(s), the State will request reimbursement for the full or partial price of the WIC warrant(s).

- 8. The State agency shall disqualify a food vendor from participating in the WIC Program if that vendor has been disqualified from the Food Stamp Program. The WIC program disqualification shall be the same length of time as the Food Stamp Program disqualification and may begin at the same time or at a later date than the Food Stamp Program disqualification and shall not be subject to administrative or judicial review.
- 9. The State agency will provide to vendors a list of infant formula wholesalers, distributors, and retailers licensed in the State, and formula manufacturers registered with FDA, that are authorized sources of infant formula for WIC vendors in Alaska.

SECTION XI – SANCTIONS FOR WIC VENDOR VIOLATIONS

Vendors will be notified of errors and may be offered, or required to participate in, additional training to correct and prevent errors. Certain types of errors will result in assessment of monetary claims or imposition of penalty points or other sanctions. If errors continue, and it appears that efforts to correct them through education and training are not effective, the State Agency will impose sanctions in accordance with the **Penalty Point and Sanction Schedule** (located in the WIC Vendor Manual and incorporated herein by reference).

Sanctions may include monetary claims, penalty points assessed for violations that, at various point levels may result in probation, suspension or disqualification of the vendor, mandatory federal sanctions, civil money penalties, reciprocal Food Stamp/WIC Program disqualification and reciprocal WIC disqualification for a Food Stamp Program civil money penalty in lieu of disqualification for hardship. No prior warning will be provided by the State before imposing sanctions; except in the case of violations that require a pattern of occurrences prior to imposition of a sanction, the State will provide a warning letter notifying Vendor of the initial occurrence of such a violation, unless it determines that notification would compromise an investigation.

A vendor who commits fraud or abuse in the Program is liable for prosecution under applicable Federal, State or local laws. Those who have willfully misapplied, stolen or fraudulently obtained program funds will be subject to a fine of not more than \$25,000 or imprisonment for not more than five years or both, if the value of the funds is \$100 or more. If the value is less than \$100, the penalties are a fine of not more than \$1,000 or imprisonment for not more than one year or both.

SECTION XII - FOOD STAMP PROGRAM COORDINATION

The State agency shall disqualify a vendor who has been disqualified by the Food Stamp Program. WIC disqualification due to Food Stamp program disqualification shall not be subject to administrative or judicial review under the WIC Program and shall be for the same length of time as the Food Stamp program disqualification, although it may start at a later date.

The State may disqualify a vendor who has been assessed civil money penalty for hardship by the Food Stamp Program. The vendor may request an administrative review of a WIC disqualification based on an assessment of a civil money penalty for hardship by the Food Stamp Program.

Disqualification from the WIC program may result in disqualification as a retailer in the Food Stamp Program. Such disqualification may not be subject to administrative or judicial review under the Food Stamp Program.

SECTION XIII - TERMINATION OF AGREEMENT/DISQUALIFICATION OF VENDOR

A decision by the State agency to terminate a Vendor Agreement or disqualify a vendor will be based upon mandatory federal sanctions or a finding that one or more of the following has occurred:

- The vendor has accrued more than 100 sanction points during a three (3) year sanction period;
- The vendor has knowingly submitted false, erroneous, or inaccurate information on the WIC Vendor Application, in the business or financial information provided to the Department, on the WIC Food Price Sheet, or during the course of on-site monitoring of the vendor site;
- The vendor has refused to allow WIC Program representatives access to inspect the vendor site during normal business hours;
- The vendor has not fulfilled the terms of the Vendor Agreement;
- The vendor has sold, leased, or discontinued the Business Entity or moved the Business Entity to a new location or new address:
- The vendor corporation, partnership, or limited partnership has been voluntarily or involuntarily dissolved or the vendor sole proprietor has died;
- The State of Alaska has identified a conflict of interest between the vendor and the State of Alaska or its local agencies;
- The vendor has not maintained adequate stock of authorized WIC food items to meet the needs of local WIC participants;
- The vendor has purchased infant formula from a source not on the authorized list of suppliers;
- The State of Alaska has determined that more than 50% of the vendor's annual revenue from food sales is from WIC transactions;
- The vendor has been disqualified by the Food Stamp Program:
- The vendor fails to meet one or more of the current vendor selection criteria.

SECTION XIV - APPEALS

The State agency will provide vendors with not less than 15 days advance written notice by certified mail of adverse action to be taken during the course of the agreement performance period. Adverse action will be implemented after the 15 day advance notice period has elapsed, except that no advance notice will be provided for disqualification due to a conviction of trafficking or selling firearms or illegal substances in exchange for WIC food instruments.

A vendor may request an administrative appeal of the following actions:

- Denial of a vendor's application to become an authorized WIC vendor.
- Imposition of penalty points.
- Imposition of fines or civil money penalties (CMP).
- Being placed on probation or suspension.
- Disqualification, (except in cases of a reciprocal WIC disqualification as a result of Food Stamp Program disqualification).
- Termination of vendor agreement for cause.

If the vendor chooses to appeal the action, the vendor must file a written appeal within 30 days with the Deputy Commissioner, Office of Children's Services, Department of Health and Social Services, P.O. Box 110603, Juneau, Alaska 99811-0603. The appeal must include a statement setting forth the State agency action which the vendor is contending and the reasons for appealing the action. Evidence supporting the vendor's statement should be included. The request for appeal will be reviewed, and if hearing is granted it will be held, in accordance with State of Alaska administrative hearing regulations. The vendor may appeal the decision through the courts.

The State agency may not provide administrative reviews in the following instances:

- Validity or appropriateness of State agency's limiting or vendor selection criteria;
- State agency's participant access criteria and determinations, and determinations regarding a vendor's policy & program to prevent trafficking;
- State agency's criteria for determining if a vendor or vendor applicant is expected to derive more than 50% of annual food sales from WIC;
- Authorizations subject to State agency's procurement procedures;
- Expiration of the vendor agreement;
- Disputes regarding food instrument payments or vendor claims;
- Disqualification as a result of disqualification from the Food Stamp Program.

SECTION XV - CERTIFICATION AND SIGNATURE OF OWNER/AGENT

The undersigned owner, or authorized agent, of the Vendor who has legal authority to obligate the vendor, certifies that the Vendor meets and/or agrees to all of the requirements set forth in this Agreement and further certifies that all statements and representations made in the WIC Vendor Application, Price Sheet and this Agreement are true and accurate. The undersigned further acknowledges that the State Plan provisions are incorporated by reference into and are a specific part of this Agreement.

| STORE NAME (TYPE OR PRINT) | | | |
|--|------|--------------------------|--------------|
| STORE STREET ADDRESS | CITY | STATE | ZIP |
| OWNER (PLEASE PRINT) | | OWNER/AGENT'S | PHONE NUMBER |
| SIGNATURE OF OWNER OR AUTHORIZED AGENT | | DATE | |
| SOCIAL SECURITY NUMBER | OR | FEDERAL EMPLO | |
| STATE OF ALASKA REPRESENTATI | VE | DATE | |
| NOTE: If this agreement is for a corpormust be listed and the president of the above. | | | |
| PRESIDENT (PRINTED ONLY) | | SECRETARY (PRI | NTED ONLY) |
| VICE PRESIDENT (PRINTED ONLY) | | TREASURER (PRINTED ONLY) | |

Rev. August 2006